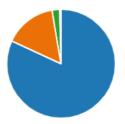
Cliff Villages Medical Practice - Friends and Family Test

265 Responses 02:51 Average time to complete Active Status

Overall, how was your experience of our service?

	Very good	21
	Good	41
	Neither good or bad	6
•	Poor	1
	Very poor	0



2. Could you please tell us why you chose this option?

243 Responses

Latest Responses "Efficient phlebotomist" "Easy access to help, prompt and efficient service"

○ Update

46 respondents (19%) answered Friendly for this question.

professional and friendly

Appointment itself was very good Nurse was very friendly

Nurse on time friendly service blood test

Friendly nurse Nurse was very kind Nurse was very efficient

Easy to make an appointment nurse is always pleasant friendly and helpful

Appointment was on time Able to get appointment

nurse was very nice

time of the appointment response and appointment

3. Please tell us about anything we could have done better.

170 Responses Latest Responses "Nothing"

☼ Update

10 respondents (6%) answered **good** for this question. face appointments receptionist phones appointment and the staff Staff are fabulous better service Staff excellent good time staff in the clinic Doctor waiting nurses appointment appointment was late blood test untrained staff appointment times

4. Would you recommend Cliff Villages Medical Practice to friends or family if they needed similar care or treatment?



